## ( MERCER

## MERCER TRS <br> TOTAL REMUNERATION SURVEY <br> SINGAPORE <br> SAMPLE REPORT



## Table 1. When are organization's salaries reviewed?

| Month | Percentage of organlzations |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Head of Organlz ation | Execut ves | Manage ment | Professlonal |  | Para-Professlonal |  |
|  |  |  |  | Sales | NonSales | White Collar | Blue Collar |
| January | 26\% | 24\% | 22\% | 18\% | 22\% | 24\% | 19\% |
| February | - | - | - | - | - | - | - |
| March | 11\% | 11\% | 10\% | 10\% | 10\% | 6\% | 7\% |
| April | 53\% | 51\% | 53\% | 55\% | 52\% | 45\% | 47\% |
| May | - | - | 1\% | - | 1\% | 2\% | - |
| June | - | - | - | - | - | - | 2\% |
| July | 6\% | 10\% | 8\% | 10\% | 9\% | 17\% | 19\% |
| August | 2\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% |
| September | - | - | - | - | - | - | - |
| October | - | - | - | - | - | - | 2\% |
| November | - | - | - | - | - | - | - |
| December | - | 2\% | 1\% | - | 1\% | 2\% | 2\% |
| Anniversary | 2\% | 2\% | 3\% | 4\% | 3\% | 3\% | 3\% |
| No. of Organizations | 47 | 63 | 72 | 49 | 69 | 66 | 58 |

Organizations can indicate more than one time of review, therefore total may exceed $100 \%$.
All of the organizations surveyed provided salary review s once per year. 64 ( $89 \%$ ) of the organizations surveyed provided salary reviews at the same time across the board. However, $8(11 \%)$ of the organization provided salary reviews at different months for Para-Processional and other staff categories. The common salary review months are July/ January, July/ March and July/ April (Para-Processional and other staff categories).

Table 2 Prediction on 2010 salary increase practices

|  | Percentage of Organizations |  |  |  |  | No. of Organlzations |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $>1 \%$ <br> lower | $0 \%-1 \%$ <br> lower | No change | $0 \%-1 \%$ <br> higher | $>1 \%$ <br> higher |  |
| Head of Organization | 36\% | 18\% | 27\% | 9\% | 9\% | 11 |
| Executives | 35\% | 15\% | 30\% | 5\% | 15\% | 20 |
| Management | 43\% | 10\% | 24\% | 10\% | 14\% | 21 |
| Professional <br> - Sales | 42\% | 17\% | 17\% | 17\% | 8\% | 12 |
| Professional <br> - Non Sales | 41\% | 14\% | 23\% | 9\% | 14\% | 22 |
| Para- <br> Professional <br> - White collar | 32\% | 18\% | 23\% | 14\% | 14\% | 22 |
| Para- <br> Professional <br> - Blue collar | 39\% | 17\% | 17\% | 17\% | 11\% | 18 |
| Overall | 28\% | 16\% | 28\% | 12\% | 16\% | 25 |

Not all organizations were able to provide the requested information

### 7.1.2. Base Salary Increases

The following table reflects the percentage of base salary increases excluding and including companies with a salary freeze.

Table 3. What is the salary increase awarded for 2008 (Excluding salary freeze)?

|  | 25th <br> Percentile | Arerage | Medlan | 75th <br> Percentile | Mo. of <br> Organlrations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $4.0 \%$ | $4.6 \%$ | $4.9 \%$ | $5.1 \%$ | 32 |
| Executives | $4.0 \%$ | $5.0 \%$ | $5.0 \%$ | $5.5 \%$ | 52 |
| Management | $4.4 \%$ | $5.2 \%$ | $5.0 \%$ | $5.8 \%$ | 64 |
| Professional - Sales | $4.5 \%$ | $5.2 \%$ | $5.0 \%$ | $5.8 \%$ | 46 |
| Professional - Non Sales | $4.4 \%$ | $5.3 \%$ | $5.0 \%$ | $5.5 \%$ | 62 |
| Para-Professional - White <br> collar | $4.1 \%$ | $5.3 \%$ | $5.0 \%$ | $5.5 \%$ | 61 |
| Para-Professional - Blue <br> collar | $4.0 \%$ | $4.9 \%$ | $4.5 \%$ | $5.0 \%$ | 51 |
| Overall* | $4.4 \%$ | $5.4 \%$ | $5.0 \%$ | $5.5 \%$ | 66 |
| Bas |  |  |  |  |  |

Based on 66 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the computation from the different employee categories.

There is a company reported salary freeze across the board and a company reported wage freeze at Head of Organization and Executive categories. Another company reported salary freeze from Executive to Professional categories and continue to provide salary increase at lower staff categories.

Table 4. What is the salary increase awarded for 2008(Including salary freeze)?

|  | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Organlrations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $3.3 \%$ | $4.2 \%$ | $4.5 \%$ | $5.0 \%$ | 35 |
| Executives | $4.0 \%$ | $4.7 \%$ | $4.8 \%$ | $5.5 \%$ | 55 |
| Management | $4.0 \%$ | $4.9 \%$ | $5.0 \%$ | $5.7 \%$ | 67 |
| Professional - Sales | $4.3 \%$ | $5.1 \%$ | $5.0 \%$ | $5.7 \%$ | 47 |
| Professional - Non Sales | $4.1 \%$ | $5.2 \%$ | $5.0 \%$ | $5.5 \%$ | 64 |
| Para-Professional - White <br> collar | $4.0 \%$ | $5.2 \%$ | $5.0 \%$ | $5.5 \%$ | 62 |
| Para-Professional - Blue <br> collar | $4.0 \%$ | $4.8 \%$ | $4.5 \%$ | $5.0 \%$ | 52 |
| Overall* | $4.2 \%$ | $5.3 \%$ | $5.0 \%$ | $5.5 \%$ | 67 |

Based on 67 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the computation from the different employee categories.

Table 5. What is the salary increase for 2009 (Excluding salary freeze and cut)?

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $3.0 \%$ | $3.8 \%$ | $3.5 \%$ | $4.5 \%$ | 15 |
| Executives | $3.0 \%$ | $3.9 \%$ | $4.0 \%$ | $5.0 \%$ | 27 |
| Management | $3.0 \%$ | $4.0 \%$ | $3.8 \%$ | $4.9 \%$ | 33 |
| Professional - Sales | $3.5 \%$ | $4.0 \%$ | $4.0 \%$ | $4.9 \%$ | 18 |
| Professional - Non Sales | $3.0 \%$ | $4.0 \%$ | $4.0 \%$ | $4.8 \%$ | 32 |
| Para-Professional - White <br> collar | $3.0 \%$ | $3.9 \%$ | $3.5 \%$ | $4.5 \%$ | 34 |
| Para-Professional - Blue <br> collar | $3.0 \%$ | $3.8 \%$ | $3.5 \%$ | $4.8 \%$ | 28 |
| Overall* | $3.0 \%$ | $3.9 \%$ | $3.5 \%$ | $4.7 \%$ | 37 |

Based on 37 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the computation from the different employee categories.

31 companies reported salary freeze across the board and a company implemented 5\% wage cut across all the staff categories. 3 companeis reported salary freeze at Top Management and Executive categories. 1 company reported salary freeze from Management to higher staff categories. 2 companies planned to provide salary increase to Para-Professional but freeze salary for other staff categories.

Table 6. What is the salary increase for 2009 (Including salary freeze and cut)?

|  | 25th <br> Percentle | Arerage | Median | 75th <br> Percentle | No. of <br> Organlrations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $0.0 \%$ | $1.7 \%$ | $0.0 \%$ | $3.5 \%$ | 36 |
| Executives | $0.0 \%$ | $2.0 \%$ | $1.0 \%$ | $4.0 \%$ | 56 |
| Management | $0.0 \%$ | $2.0 \%$ | $0.8 \%$ | $3.9 \%$ | 68 |
| Professional - Sales | $0.0 \%$ | $1.6 \%$ | $0.0 . \%$ | $3.5 \%$ | 47 |
| Professional - Non Sales | $0.0 \%$ | $2.0 \%$ | $1.5 \%$ | $4.0 \%$ | 65 |
| Para-Professional - White <br> collar | $0.0 \%$ | $2.2 \%$ | $2.0 \%$ | $3.6 \%$ | 64 |
| Para-Professional - Blue <br> collar | $0.0 \%$ | $2.1 \%$ | $1.8 \%$ | $3.6 \%$ | 44 |
| Overall* |  |  |  |  |  |

Based on 69 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the computation from the different employee categories.

Table 7. What is the salary increase forecast for 2010 (Excluding salary freeze)?

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Organirations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $2.5 \%$ | $3.3 \%$ | $3.3 \%$ | $4.0 \%$ | 25 |
| Executives | $2.9 \%$ | $3.5 \%$ | $3.3 \%$ | $4.0 \%$ | 44 |
| Management | $2.6 \%$ | $3.4 \%$ | $3.2 \%$ | $4.0 \%$ | 50 |
| Professional - Sales | $2.5 \%$ | $3.2 \%$ | $3.0 \%$ | $3.8 \%$ | 38 |
| Professional - Non Sales | $2.5 \%$ | $3.4 \%$ | $3.0 \%$ | $4.0 \%$ | 49 |
| Para-Professional - <br> White collar | $2.5 \%$ | $3.4 \%$ | $3.0 \%$ | $4.0 \%$ | 47 |
| Para-Professional - Blue <br> collar | $2.4 \%$ | $3.4 \%$ | $3.0 \%$ | $4.0 \%$ | 40 |
| Overall* | $2.5 \%$ | $3.4 \%$ | $3.2 \%$ | $4.0 \%$ | 53 |

Based on 53 responses

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

2 companies forecasted salary freeze across the board in 2010, same as planned in 2009. 1 company reported salary freeze across all staff categories in 2010 but provided salary increase in 2009. Another company reported salary freeze from Management to higher staff categories, same as planned in 2009.

Table 8. What is the salary increase forecast for 2010 (Including salary freeze)?

|  | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Organlrations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $2.0 \%$ | $3.0 \%$ | $3.2 \%$ | $4.0 \%$ | 28 |
| Executives | $2.5 \%$ | $3.2 \%$ | $3.1 \%$ | $4.0 \%$ | 47 |
| Management | $2.5 \%$ | $3.2 \%$ | $3.0 \%$ | $4.0 \%$ | 54 |
| Professional - Sales | $2.3 \%$ | $3.1 \%$ | $3.0 \%$ | $3.8 \%$ | 39 |
| Professional - Non Sales | $2.4 \%$ | $3.2 \%$ | $3.0 \%$ | $4.0 \%$ | 52 |
| Para-Professional - <br> White collar | $2.5 \%$ | $3.2 \%$ | $3.0 \%$ | $4.0 \%$ | 50 |
| Para-Professional - Blue <br> collar | $2.0 \%$ | $3.1 \%$ | $3.0 \%$ | $4.0 \%$ | 43 |
| Overall* | $2.5 \%$ | $3.3 \%$ | $3.1 \%$ | $4.0 \%$ | 56 |

Based on 56 responses

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

Table 9. What factors determine individual increases?

|  | No. of Organlrations | Percentage of <br> Organlrations |
| :--- | :--- | :--- |
| Company Performance | 37 | $52 \%$ |
| Individual Performance | 63 | $89 \%$ |
| Length of Service | 28 | $39 \%$ |
| Inflation | 18 | $25 \%$ |
| Job Level | 46 | $65 \%$ |
| Position in Salary Range | 60 | $85 \%$ |
| Others | 4 | $6 \%$ |

Based on 71 responses. Organizations can indicate more than one factor, therefore the total may exceed $100 \%$.

### 7.1.3. Hot Jobs

Table 10. What jobs do organizations have the most difficulty in recruiting?

| Job Family | Level | No. of Responses |
| :--- | :--- | :--- |
| Manufacturing | Para-Professional | 12 |
| Engineering | Professional | 9 |
| R\&D | Professional | 8 |

Based on responses from 39 organizations
Note: Organizations can indicate more than one job.
Table 11. What jobs do organizations have the most difficulty in retaining?

| Job Family | Level | No. of Responses |
| :--- | :--- | :--- |
| Manufacturing | Para-Professional | 14 |
| Manufacturing | Professional | 5 |
|  <br> Medicine, R\&D, Sales \& Marketing | Professional | 4 from each Job Family |
| Based on responses from 33 organizations <br> Note: Organizations can indicate more than one job. |  |  |

### 7.1.4. Hiring Intentions

Companies indicated the following changes to their staffing over the next 3 and 12 months. The following trends are based on those 59 companies that provided updates this year.

## Table 12. Hiring intention

| Next 3 Months | No. of Organlrations | Percentage of <br> Organlzations |
| :--- | :--- | :--- |
| Recruiting / Adding | 20 | $34 \%$ |
| No Change | 39 | $66 \%$ |
| Reducing | - | - |


| Next 12 Months | No. of Organirations | Percentage of <br> Organlrations |
| :--- | :--- | :--- |
| Recruiting / Adding | 21 | $36 \%$ |
| No Change | 37 | $63 \%$ |
| Reducing | 1 | $2 \%$ |

Some organizations may provide information for more than one business unit, therefore total No. of organizations may exceed total participants.

### 7.1.5. Voluntary Turnover

Table 13. What is the average staff turnover and retrenchment rate?

|  | Staff Turnover |  | Staff Retrenched |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Arerage (\%) <br> In 2008 | No. of <br> Organirations | Arerage (\%) <br> In 2008 | No. of <br> Organirations |
| Executives \& Head of <br> Organization | $1.2 \%$ | 34 | $0.2 \%$ | 36 |
| Management | $4.5 \%$ | 49 | $2.2 \%$ | 50 |
| Professional - Sales | $2.2 \%$ | 30 | $2.7 \%$ | 33 |
| Professional - Non Sales | $4.8 \%$ | 51 | $1.6 \%$ | 50 |
| Para Professional - <br> White Collar | $2.9 \%$ | 47 | $0.8 \%$ | 47 |
| Para Professional - Blue <br> Collar | $4.7 \%$ | 38 | $4.0 \%$ | 40 |
| Overall* | $4.2 \%$ | 55 | $2.0 \%$ | 54 |

*Analysis is based on companies that provided information on overall voluntary turnover or retrenchment and not a calculation based on the different employee categories.

## Table 14. Headcount growth

|  | Average (\%) |
| :--- | :--- |
| \% headcount growth in 2008 | $2.4 \%$ |
| 29 organizations reported positive headcount growth including. Apart from the above, there were 19 organizations <br> reporting no change in headcount and 4 organizations reported significant headcount change ( $+23 \%$ to $+66 \%$ ) due to new <br> setup and expension. |  |

### 7.1.6. Starting Salary

Table 15. Annual base pay - PHD, Master and New Graduates

|  | $\mathbf{2 0 0 8}$ | 2009 | Doviation (\%) |
| :--- | :--- | :--- | :--- |
| PhD | 41,600 | 40,300 | $-3 \%$ |
| Master (Business Administration) | 37,700 | 37,700 | - |
| Master (Science) | 37,700 | 37,700 | - |
| Accountancy | 32,500 | 33,800 | $4 \%$ |
| Arts \& Social Science | 32,500 | 33,800 | $4 \%$ |
| Business Administration | 32,500 | 33,800 | $4 \%$ |
| Chemical Engineering | 34,450 | 35,000 | $2 \%$ |
| Computer Science | 33,800 | 35,100 | $4 \%$ |
| Electronics Engineering | 35,100 | 35,100 | - |
| Law | 33,800 | 35,622 | $5 \%$ |
| Mechanical Engineering | 35,100 | 35,100 | - |
| Science | 33,150 | 33,800 | $2 \%$ |

Table 16. Annual base pay - Diploma and Others

|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ | Deviation (\%) |
| :--- | :--- | :--- | :--- |
| Accountancy | 20,800 | 21,000 | $1 \%$ |
| Biomedical Science | 21,775 | 22,050 | $1 \%$ |
| Biotechnology | 21,775 | 22,000 | $1 \%$ |
| Business Studies | 20,800 | 21,000 | $1 \%$ |
| Chemical Engineering | 20,800 | 21,775 | $4 \%$ |
| Chemical Process Technology | 20,800 | 21,000 | $1 \%$ |
| Computer Science | 21,125 | 21,775 | $3 \%$ |
| Engineering | 20,800 | 21,450 | $3 \%$ |
| Mass Communication | 21,125 | 21,725 | $3 \%$ |
| GCE 'A' Levels | 15,600 | 15,800 | $1 \%$ |
| GCE 'O' Levels | 15,600 | 15,600 | - |
| GCE 'N' Levels | 15,225 | 14,950 | $-2 \%$ |
| Private Secretarial Certificates | 16,250 | 16,900 | $4 \%$ |
| NTC I / ITC | 16,900 | 16,900 | - |
| NTC II | 15,600 | 15,925 | $2 \%$ |
| NTC III | - | 15,600 | - |

## Table 17. Annual base pay - Difference between employees with military service and those without

|  | Amount |
| :--- | :--- |
| Master \& PhD | 2,400 |
| University Graduates | 2,400 |
| Diploma Holders | 1,300 |
| School Leavers | - |
| Vocational Institute Graduates | - |

### 7.2. Short-term Incentives

There were 69 companies providing short-term incentives information in 2009. Prevalence percentages are based on those respondents indicating that they provide the various schemes. All subsequent statistics pertaining to that particular scheme are expressed as a percentage of only those respondents providing it. There is an agreed minimum number of 3 responses (Resp.) required in order to compute an average (Avg.) value; 4 responses for median (Med.) and 5 responses for the $25^{\text {th }}$ percentile ( 25 thP) and $75^{\text {th }}$ percentile ( 75 thP). Where there has been insufficient data for analysis, a "-" will be reported. All figures are given as median, unless otherwise indicated.

### 7.2.1. Variable Pay

Variable pay includes variable bonuses and/or sales incentives, however it excludes any profit sharing.

Table 18. What is the variable pay based on performance for 2008, as percentage of base salary?

|  | 25th Percentile | Average | Median | 75th <br> Percentle | No. of <br> Organlratlons |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of <br> Organization | $11.5 \%$ | $21.1 \%$ | $17.0 \%$ | $24.4 \%$ | 33 |
| Executives | $10.0 \%$ | $18.7 \%$ | $17.0 \%$ | $23.0 \%$ | 48 |
| Management - <br> Sales | $7.9 \%$ | $15.7 \%$ | $13.8 \%$ | $17.4 \%$ | 36 |
| Management - <br> Non Sales | $10.3 \%$ | $14.3 \%$ | $14.0 \%$ | $17.9 \%$ | 62 |
| Professional - <br> Sales | $7.6 \%$ | $14.6 \%$ | $12.5 \%$ | $16.9 \%$ | 40 |
| Professional - <br> Non Sales | $8.4 \%$ | $12.2 \%$ | $12.0 \%$ | $15.0 \%$ | 58 |
| Para- <br> Professional - <br> White collar | $7.9 \%$ | $11.4 \%$ | $10.0 \%$ | $15.0 \%$ | 59 |
| Para- <br> Professional - <br> Blue collar | $7.3 \%$ | $11.1 \%$ | $10.6 \%$ | $15.0 \%$ | 52 |
| Overall* | $8.8 \%$ | $14.6 \%$ | $13.8 \%$ | $18.2 \%$ | 68 |

Based on 68 responses

* Analysis is based on companies that provided information on overall variable pay and is not a calculation based on the different employee categories.

Table 19. What is the variable pay based on performance for 2009, as percentage of base salary?

|  | 25th <br> Percentile | Arerage | Medlan | 75th <br> Percentic | No- of <br> Organlrations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $13.7 \%$ | $18.9 \%$ | $16.2 \%$ | $21.5 \%$ | 30 |
| Executives | $11.2 \%$ | $17.1 \%$ | $15.4 \%$ | $20.3 \%$ | 44 |
| Management - Sales | $10.2 \%$ | $14.9 \%$ | $15.0 \%$ | $18.3 \%$ | 35 |
| Management - Non Sales | $11.5 \%$ | $13.9 \%$ | $15.0 \%$ | $16.1 \%$ | 59 |
| Professional - Sales | $10.0 \%$ | $14.4 \%$ | $13.8 \%$ | $18.3 \%$ | 37 |
| Professional - Non Sales | $9.3 \%$ | $12.3 \%$ | $12.5 \%$ | $15.3 \%$ | 54 |
| Para-Professional - White <br> collar | $7.7 \%$ | $11.7 \%$ | $11.5 \%$ | $15.4 \%$ | 55 |
| Para-Professional - Blue <br> collar | $7.7 \%$ | $11.7 \%$ | $12.0 \%$ | $15.4 \%$ | 47 |
| Overall |  |  |  |  |  |

Based on 63 responses

* Analysis is based on companies that provided information on overall variable pay and is not a calculation based on the different employee categories.

Table 20. What is the variable pay forecast based on performance for 2010, as percentage of base salary?

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentic | No. of <br> Organlzations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $13.3 \%$ | $19.8 \%$ | $18.5 \%$ | $24.5 \%$ | 27 |
| Executives | $11.6 \%$ | $17.5 \%$ | $16.5 \%$ | $20.8 \%$ | 38 |
| Management - Sales | $10.4 \%$ | $15.4 \%$ | $15.4 \%$ | $18.8 \%$ | 33 |
| Management - Non Sales | $10.3 \%$ | $14.4 \%$ | $15.0 \%$ | $17.3 \%$ | 52 |
| Professional - Sales | $10.2 \%$ | $14.9 \%$ | $15.4 \%$ | $18.3 \%$ | 35 |
| Professional - Non Sales | $9.8 \%$ | $13.2 \%$ | $13.8 \%$ | $15.4 \%$ | 48 |
| Para-Professional - White <br> collar | $8.0 \%$ | $12.4 \%$ | $11.5 \%$ | $15.4 \%$ | 47 |
| Para-Professional - Blue <br> collar | $7.7 \%$ | $12.0 \%$ | $12.0 \%$ | $15.4 \%$ | 41 |
| Overall* | $10.5 \%$ | $14.6 \%$ | $15.0 \%$ | $17.0 \%$ | 54 |

Based on 54 responses

* Analysis is based on companies that provided information on overall variable pay and is not a calculation based on the different employee categories.


### 7.2.2. Variable Bonus

92 percent of the organizations surveyed provided a bonus in the last fiscal year.
Table 21. Do organizations pay a variable bonus to employees?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $97 \%$ |
| No | $3 \%$ |
| Based on 73 responses |  |

## Table 22. Variable bonus eligibility

|  | No. of Responses | Percentage of <br> Organizations |
| :--- | :--- | :--- |
| Head of Organization | 34 | $50 \%$ |
| Executives | 51 | $75 \%$ |
| Management - Sales | 28 | $41 \%$ |
| Management - Non Sales | 64 | $94 \%$ |
| Professional - Sales | 33 | $49 \%$ |
| Professional - Non Sales | 62 | $91 \%$ |
| Para-Professional - White Collar | 58 | $85 \%$ |
| Para- Professional - Blue Collar | 49 | $72 \%$ |
| Based on 68 responses |  |  |

## Table 23. Target - Variable bonus as percentage of annual base salary

|  | 25th <br> Percentile | Arerage | Medlan | T5th <br> Percentic | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $15 \%$ | $20 \%$ | $20 \%$ | $24 \%$ | 23 |
| Executives | $13 \%$ | $17 \%$ | $15 \%$ | $21 \%$ | 40 |
| Management - Sales | $10 \%$ | $15 \%$ | $15 \%$ | $19 \%$ | 23 |
| Management - Non Sales | $10 \%$ | $15 \%$ | $15 \%$ | $18 \%$ | 51 |
| Professional - Sales | $10 \%$ | $15 \%$ | $15 \%$ | $18 \%$ | 25 |
| Professional - Non Sales | $9 \%$ | $13 \%$ | $13 \%$ | $15 \%$ | 48 |
| Para-Professional - <br> White Collar | $8 \%$ | $13 \%$ | $13 \%$ | $15 \%$ | 47 |
| Para- Professional - Blue <br> Collar | $8 \%$ | $13 \%$ | $13 \%$ | $15 \%$ | 39 |

## Table 24. Maximum - Variable bonus as percentage of annual base salary

|  | 25th <br> Percentile | Average | Medlan | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $15 \%$ | $29 \%$ | $28 \%$ | $39 \%$ | 19 |
| Executives | $15 \%$ | $25 \%$ | $24 \%$ | $30 \%$ | 35 |
| Management - Sales | $12 \%$ | $21 \%$ | $15 \%$ | $29 \%$ | 19 |
| Management - Non Sales | $15 \%$ | $22 \%$ | $20 \%$ | $28 \%$ | 46 |
| Professional - Sales | $12 \%$ | $20 \%$ | $15 \%$ | $25 \%$ | 20 |
| Professional - Non Sales | $12 \%$ | $19 \%$ | $15 \%$ | $23 \%$ | 45 |
| Para-Professional - White <br> Collar | $10 \%$ | $18 \%$ | $15 \%$ | $23 \%$ | 42 |
| Para- Professional - Blue <br> Collar | $10 \%$ | $17 \%$ | $15 \%$ | $23 \%$ | 37 |

Table 25. On what performance criteria are variable bonuses based?

|  | Percentage of Orsanizations |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Company Performance | Business <br> Unit <br> Performance | Team Performance | Individual |  |
| Head of Organization | 95\% | 56\% | 18\% | 90\% | 39 |
| Executives | 94\% | 55\% | 17\% | 91\% | 53 |
| Management Sales | 91\% | 46\% | 14\% | 77\% | 35 |
| Management Non Sales | 96\% | 49\% | 13\% | 90\% | 68 |
| Professional Sales | 92\% | 46\% | 10\% | 82\% | 39 |
| Professional Non Sales | 94\% | 45\% | 11\% | 89\% | 65 |
| Para- <br> Professional - <br> White Collar | 94\% | 42\% | 14\% | 86\% | 64 |
| Para- <br> Professional Blue Collar | 94\% | 38\% | 13\% | 85\% | 53 |

Table 26. If the variable bonuses are based on a combination of performance criteria, what percentage of bonus payment is based on individual performance?

|  | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $25 \%$ | $39 \%$ | $40 \%$ | $50 \%$ | 29 |
| Executives | $25 \%$ | $41 \%$ | $45 \%$ | $50 \%$ | 40 |
| Management - Sales | $24 \%$ | $42 \%$ | $50 \%$ | $50 \%$ | 24 |
| Management - Non Sales | $30 \%$ | $43 \%$ | $50 \%$ | $50 \%$ | 51 |
| Professional - Sales | $21 \%$ | $42 \%$ | $50 \%$ | $50 \%$ | 26 |
| Professional - Non Sales | $25 \%$ | $42 \%$ | $48 \%$ | $50 \%$ | 48 |
| Para-Professional - White <br> Collar | $25 \%$ | $42 \%$ | $50 \%$ | $50 \%$ | 45 |
| Para- Professional - Blue <br> Collar | $20 \%$ | $43 \%$ | $50 \%$ | $50 \%$ | 36 |

Table 27. How frequently do organizations pay variable bonuses to
employees?

|  | Percentage of Organizations |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Annually | SembAnnually | Quarterly | Monthly | Others |  |
| Head of Organization | 95\% | - | 5\% | - | - | 42 |
| Executives | 95\% | 5\% | - | - | - | 56 |
| Management Sales | 84\% | 8\% | 8\% | - | - | 37 |
| Management Non Sales | 93\% | 7\% | - | - | - | 68 |
| Professional Sales | 83\% | 10\% | 8\% | - | - | 40 |
| Professional - Non Sales | 92\% | 8\% | - | - | - | 66 |
| Para-Professional <br> - White Collar | 92\% | 8\% | - | - | - | 64 |
| Para- Professional <br> - Blue Collar | 89\% | 9\% | 2\% | - | - | 55 |

### 7.2.3. Sales Incentives/Commission

Table 28. Do organizations pay sales incentives to employees?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $17 \%$ |
| No | $83 \%$ |
| Based on 71 responses |  |

Based on 71 responses

## Table 29. Sales incentives eligibility

|  | No. of Responses | Percentage of <br> Organirations |
| :--- | :--- | :--- |
| Head of Organization | 1 | $8 \%$ |
| Executives | 2 | $17 \%$ |
| Management - Sales | 4 | $33 \%$ |
| Professional - Sales | 12 | $100 \%$ |
| Para-Professional - White Collar | 2 | $17 \%$ |
| Based on 12 responses |  |  |

Table 30. Target - Sales incentives as percentage of annual base salary

|  | 25th <br> Percentile | Arerage | Medlan | T5th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | - | - | - | - | 1 |
| Executives | - | - | - | - | 2 |
| Management - Sales | - | $21 \%$ | $20 \%$ | - | 4 |
| Professional - Sales | $18 \%$ | $21 \%$ | $20 \%$ | $25 \%$ | 11 |
| Para-Professional - <br> White Collar | - | - | - | - | 1 |

Table 31. Maximum - Sales incentives as percentage of annual base salary

|  | 25th <br> Percentile | Arerage | Median | 75th <br> Percentle | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | - | - | - | - | 1 |
| Executives | - | - | - | - | 1 |
| Management - Sales | - | $31 \%$ | - | - | 3 |
| Professional - Sales | $31 \%$ | $35 \%$ | $40 \%$ | $44 \%$ | 8 |
| Para-Professional - <br> White Collar | - | - | - | - | 1 |

Table 32. On what performance criteria are sales incentives based?

|  | Percentage of Organlrations |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Gompany Performance | Business <br> Unit <br> Performance | Team <br> Performance | Individual |  |
| Head of Organization | - | 50\% | - | 50\% | 2 |
| Executives | 25\% | 50\% | 25\% | 50\% | 4 |
| Management Sales | - | 50\% | 50\% | 75\% | 4 |
| Professional Sales | 8\% | 50\% | 42\% | 92\% | 12 |
| Para- <br> Professional White Collar | - | 100\% | 50\% | 50\% | 2 |

Table 33. What percentage of sales incentive payment is based on individual performance?

|  | 25th <br> Percentic | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | - | - | - | - | 1 |
| Executives | - | - | - | - | 2 |
| Management - Sales | - | $67 \%$ | - | - | 3 |
| Professional - Sales | $39 \%$ | $69 \%$ | $80 \%$ | $100 \%$ | 11 |
| Para-Professional - <br> White Collar | - | - | - | - | - |

Table 34. How frequently do organizations pay sales incentives to employees?

|  | Percentage of Organizations |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Annually | SemAnnually | Quarterly | Monthly | Others |  |
| Head of Organization | 67\% | 33\% | - | - | - | 3 |
| Executives | 75\% | 25\% | - | - | - | 4 |
| Management <br> - Sales | 25\% | 25\% | 50\% | - | - | 4 |
| Professional <br> - Sales | 55\% | 9\% | 36\% | - | - | 11 |
| Para- <br> Professional <br> - White <br> Collar | - | 50\% | 50\% | - | - | 2 |

### 7.2.4. Profit Sharing

Table 35. Do organizations have profit sharing for employees?

|  | Percentage of Organirations |
| :--- | :--- |
| Yes | $8 \%$ |
| No | $92 \%$ |
| Based on 72 responses |  |

Table 36. Profit sharing eligibility

|  | No. of Responses | Percentage of <br> Organlrations |
| :--- | :--- | :--- |
| Head of Organization | 2 | $33 \%$ |
| Executives | 5 | $83 \%$ |
| Management - Sales | 2 | $33 \%$ |
| Management - Non Sales | 2 | $33 \%$ |
| Professional - Sales | 1 | $17 \%$ |
| Professional - Non Sales | 2 | $33 \%$ |
| Para-Professional - White Collar | 2 | $33 \%$ |
| Para-Professional - Blue Collar | 2 | $33 \%$ |
| Based on 6 participants |  |  |

### 7.3. Long-term Incentives

There are 11 companies providing long-term incentives information in 2009. Prevalence percentages are based on those respondents indicating that they provide the various schemes. All subsequent statistics pertaining to that particular scheme are expressed as a percentage of only those respondents providing it. There is an agreed minimum number of 3 companies responses (Resp.) required in order to report an average (Avg.) value; 4 responses for median (Med.) and 5 responses for the $25^{\text {th }}$ percentile ( 25 thP) and $75^{\text {th }}$ percentile (75thP). Where there has been insufficient data for analysis, a "-" will be indicated. All figures are given as median, unless otherwise indicated.

Table 37. What types of long term incentive plans are provided?

|  | Percentage of Organirations |
| :--- | :--- |
| Stock/Share Options | $43 \%$ |
| Share Appreciation Rights (SARs) | - |
| Stock/Share/Share Unit Awards | $50 \%$ |
| Performance Units | - |
| Long-term Cash | $7 \%$ |

Based on 14 responses
Table 38. How frequently are long term incentives granted?

|  | Percentage of Oreanlrations |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | More than once per year | Every year | Every 2 to 3 years | One time only |  |
| Stock/Share Options | 17\% | 100\% | - | - | 6 |
| Share <br> Appreciation Rights (SARs) | - | - | - | - | - |
| Stock/Share/ Share Unit Awards | - | 100\% | - | - | 7 |
| Performance Units | - | - | - | - | - |
| Long-term Cash | - | 100\% | - | - | 1 |

Some organizations may indicate more than one frequency of grant, therefore total may exceed 100\%
Table 39. Is the grant price for the share options the market price on the grant date?

|  | Percentage of Organlzations |
| :--- | :--- |
| Yes | $86 \%$ |
| No | $14 \%$ |

Based on 14 responses

## Table 40. How long after the grant must the incumbent wait before the grant is fully vested?

|  | Percentage of Organlrations |  |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | up to 2 years | 3 years | 4 years | 5 years | >5 years | Others |  |
| Stock/Share Options | 17\% | 83\% | - | - | - | - | 6 |
| Share Appreciation Rights (SARs) | - | - | - | - | - | - | - |
| Stock/Share/ Share Unit Awards | - | 86\% | - | 14\% | - | - | 7 |
| Performance Units | - | - | - | - | - | - | - |
| Long-term Cash | - | 100\% | - | - | - | - | 1 |
| Note : up to 2 ye | rs is includin | mediate gr |  |  |  |  |  |


|  | Percentage of Organizations |  |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | up to 2 <br> years | 3 years | 4 years | 5 years | >5 years | Others |  |
| Full-Value Plans* | - | 88\% | - | 13\% | - | - | 8 |
| Gain-Based Plans** | 17\% | 83\% | - | - | - | - | 6 |

Note : up to 2 years is including immediate grant

* Full-Value consists of the following LTI Plans:
- Stock/Share/Share Unit Awards
- Performance Units
- Long-term Cash
** Gain-Based consists of the following LTI Plans:
- Stock/Share Options
- Share Appreciation Rights (SARs)


## Table 41. Within what period following the grant date must the incumbent exercise the grant before it expires?

|  | Percentage of Organlrations |  |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 year | 2 years | 3 years | 4 years | 5 years | >5 years |  |
| Stock/Share Options | - | - | - | - | - | 100\% | 6 |
| Share Appreciation Rights (SARs) | - | - | - | - | - | - | - |
| Stock/Share/ Share Unit Awards | - | - | - | - | - | - | 7 |
| Performance Units | - | - | - | - | - | - | - |
| Long-term Cash | - | - | - | - | - | - | 1 |

Some organizations may indicate more than one expiry period, therefore total may exceed $100 \%$

|  | Percentage of Organizations |  |  |  |  | No. of <br> Responses |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | $\mathbf{1}$ year | $\mathbf{2}$ years | $\mathbf{3}$ years | $\mathbf{4}$ years | $\mathbf{5}$ years |  | ( |
| Full-Value <br> Plans* | - | - | - | - | - | - | 8 |
| Gain-Based <br> Plans** | - | - | - | - | - | $100 \%$ | 6 |

* Full-Value consists of the following LTI Plans:
- Stock/Share/Share Unit Awards
- Performance Units
- Long-term Cash
** Gain-Based consists of the following LTI Plans:
- Stock/Share Options
- $\quad$ Share Appreciation Rights (SARs)


### 7.4. Benefits

There are 73 companies providing benefits information in 2009. Prevalence percentages are based on those respondents indicating that they provide the various schemes. All subsequent statistics pertaining to that particular scheme are expressed as a percentage of only those respondents providing it. There is an agreed minimum number of 3 companies res ponses (Resp.) required in order to report an average (Avg.) value; 4 responses for a median (Med.) and 5 responses for the $25^{\text {th }}$ percentile ( 25 thP) and $75^{\text {th }}$ percentile (75thP). Where there has been insufficient data for analysis, a "-" will be indicated. All figures are given as median, unless otherwise indicated.

### 7.4.1. Retirement Plans

Table 42. Do organizations provide a retirement benefit scheme in addition to statutory coverage?

|  | Percentage of Organkzations |
| :--- | :--- |
| Yes | - |
| No | $100 \%$ |
| Based on 62 response |  |

### 7.4.2. Flexible Benefits

Table 43. Do organizations provide a flexible benefits plan?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $18 \%$ |
| No | $82 \%$ |
| Based on 72 responses |  |

Table 44. Which core benefits are included in the flexible benefits plan?

|  | Percentage of Organlzations |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Outpatient Gare | Inpatient Gare | Life and ADD Insurance | Retirement | Others |  |
| Executives | 57\% | 57\% | 57\% | - | 43\% | 7 |
| Management | 64\% | 57\% | 57\% | 7\% | 50\% | 14 |
| Professional <br> - Sales | 50\% | 50\% | 50\% | - | 50\% | 8 |
| Professional <br> - Non Sales | 67\% | 53\% | 53\% | 7\% | 53\% | 15 |
| Para- <br> Professional | 73\% | 73\% | 73\% | 9\% | 36\% | 11 |

### 7.4.3. Life Insurance

Table 45. Do organizations provide life insurance benefits in addition to any similar statutory coverage?

|  | Percentage of Organlzations |
| :--- | :--- |
| Yes | $94 \%$ |
| No | $6 \%$ |

Based on 72 responses
Table 46. Life insurance benefits

| Fixed amount | 25th <br> Percentic | Arerage | Median | 75th <br> Percentice | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 666,667 | - | - | 3 |
| Management | 162,500 | 245,000 | 240,000 | 275,000 | 7 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non Sales | 50,000 | 115,000 | 125,000 | 180,000 | 5 |
| Para-Professional | 27,500 | 81,667 | 50,000 | 132,500 | 6 |


| Number of months <br> salary | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 24 | 32 | 34 | 36 | 41 |
| Management | 24 | 33 | 36 | 36 | 64 |
| Professional - Sales | 24 | 29 | 27 | 36 | 32 |
| Professional - Non Sales | 24 | 30 | 27 | 36 | 66 |
| Para-Professional | 24 | 31 | 35 | 36 | 58 |

Table 47. For salary based plans, what is the salary definition used to compute the life insurance benefit?


### 7.4.4. Accidental Death and Dismemberment (AD\&D) Insurance

Table 48. Do organizations provide Accidental Death and Dismemberment (AD\&D) insurance benefits in addition to any similar statutory coverage?

|  | Percentage of Organlrations |
| :--- | :--- |
| Yes | $100 \%$ |
| No | - |
| Based on 72 responses |  |

Table 49. AD\&D insurance benefits

| Fixed amount | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Executives | 300,000 | 430,200 | 350,000 | 450,000 | 5 |
| Management | 182,500 | 265,100 | 270,500 | 300,000 | 10 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non Sales | 125,000 | 182,625 | 170,000 | 263,250 | 8 |
| Para-Professional | 62,500 | 119,455 | 111,000 | 135,500 | 11 |
| Number of months salary | 25th <br> Percentlle | Average | Median | 75th <br> Percentlie | No. of Responses |
| Executives | 33 | 38 | 36 | 38 | 42 |
| Management | 30 | 37 | 36 | 36 | 65 |
| Professional - Sales | 24 | 34 | 36 | 36 | 35 |
| Professional - Non Sales | 24 | 34 | 36 | 36 | 67 |
| Para-Professional | 24 | 34 | 36 | 36 | 59 |

Table 50. For salary based plans, what is the salary definition used to compute AD\&D benefits

|  | Percentage of Organlreations |  | No. of |
| :--- | :--- | :--- | :--- | :--- |
|  | Base salary | Base salary plus <br> bonus |  |
| All classifications of incumbents | $86 \%$ | $14 \%$ | 64 |

## Table 51. AD\&D insurance policy coverage

|  | Percentage of Organlzations |  | No. of <br>  <br> 24 hours $/ \mathbf{3 6 5}$ <br> days | During work time <br> only |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $96 \%$ | $4 \%$ |  |  |
| Management | $97 \%$ | $3 \%$ | 75 |  |
| Professional - Sales | $97 \%$ | $3 \%$ | 36 |  |
| Professional - Non Sales | $97 \%$ | $3 \%$ | 73 |  |
| Para-Professional | $96 \%$ | $4 \%$ | 68 |  |


|  | Percentage of Organlrations |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
|  | Wordwide | Whthin the <br> country only |  |
| Executives | $98 \%$ | $2 \%$ | 47 |
| Management | $99 \%$ | $1 \%$ | 75 |
| Professional - Sales | $97 \%$ | $3 \%$ | 36 |
| Professional - Non Sales | $99 \%$ | $1 \%$ | 73 |
| Para-Professional | $99 \%$ | $1 \%$ | 68 |

Table 52. Do organizations provide long-term disability benefits in addition to any similar statutory coverage?

|  | Percentage of Organfetions |
| :--- | :--- |
| Yes | $49 \%$ |
| No | $51 \%$ |
| Based on 72 responses |  |

### 7.4.5. Travel Insurance

Table 53. Do organizations provide travel insurance benefits?

|  | Percentage of Organlrations |
| :--- | :--- |
| Yes | $90 \%$ |
| No | $10 \%$ |
| Based on 69 responses |  |

Table 54. Organizations pay travel insurance for:

|  | Percentage or Organlzations |  | No- of <br> Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Employee <br> Only | Employee <br> and spouse |  |  |
| Executives | $100 \%$ | - | - | 56 |
| Management | $100 \%$ | - | - | 62 |
| Professional - Sales | $100 \%$ | - | - | 44 |
| Professional - Non Sales | $100 \%$ | - | - | 59 |
| Para-Professional | $100 \%$ | - | - | 53 |

Table 55. What does travel insurance cover?

|  | Percentage or Organleations |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
|  | Business Only | Business and leisure |  |
| Executives | $89 \%$ | $11 \%$ | 56 |
| Management | $90 \%$ | $10 \%$ | 62 |
| Professional - Sales | $91 \%$ | $9 \%$ | 44 |
| Professional - Non Sales | $92 \%$ | $8 \%$ | 59 |
| Para-Professional | $91 \%$ | $9 \%$ | 53 |

### 7.4.6. Health Care

Table 56. Do organizations provide outpatient benefits in addition to statutory requirement?

|  | Percentage of Organtrations |
| :--- | :--- |
| Yes | $96 \%$ |
| No | $4 \%$ |
| Based on 72 responses |  |

Table 57. Do organizations cover Clinical and Dental under outpatient
benefits?

|  | Cllnlcal | No. of <br> Responses | Dental | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $100 \%$ | 46 | $91 \%$ | 46 |
| Management | $100 \%$ | 73 | $89 \%$ | 73 |
| Professional - Sales | $100 \%$ | 34 | $88 \%$ | 34 |
| Professional - Non Sales | $100 \%$ | 73 | $89 \%$ | 73 |
| Para-Professional | $100 \%$ | 69 | $88 \%$ | 69 |

Table 58. Who is eligible for outpatient benefits?

|  | Percentage of Organlrations |  |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
|  | Employee <br> Only | Employee <br> and Spouse | Employee <br> and <br> Dependents |  |
| Executives | $41 \%$ | $2 \%$ | $57 \%$ | 46 |
| Management | $34 \%$ | $1 \%$ | $64 \%$ | 73 |
| Professional - Sales | $56 \%$ | - | $44 \%$ | 34 |
| Professional - Non Sales | $42 \%$ | $1 \%$ | $56 \%$ | 73 |
| Para-Professional | $46 \%$ | $1 \%$ | $52 \%$ | 69 |
| D |  |  |  |  |

Dependents include spouse and/or children and/or parents
Table 59. Do organizations apply a cap to clinical coverage?

|  | Percentage of Organlizations |  |  | No. of |
| :--- | :--- | :--- | :--- | :--- |
|  | Res | Nosponses |  |  |

Table 60. If organizations apply a cap to clinical expenses, what is the maximum coverage (including dependents covered by the organization)?

| Annual amount | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 850 | 1,809 | 1,500 | 2,450 | 23 |
| Management | 918 | 1,769 | 1,250 | 2,000 | 40 |
| Professional - Sales | 763 | 1,522 | 1,000 | 1,575 | 16 |
| Professional - Non <br> Sales | 813 | 1,427 | 1,000 | 1,500 | 42 |
| Para-Professional | 800 | 1,443 | 1,000 | 1,500 | 37 |


| Amount per visit | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | - | - | - | 1 |
| Management | - | 40 | - | - | 3 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non <br> Sales | - | 40 | - | - | 3 |
| Para-Professional | - | 35 | 35 | - | 4 |

Table 61. Full reimbursement of clinical expenses provided by organizations

|  | Percentage of Organlrations |  | No. of Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Employee <br> Coverage | Dependents <br> Coverage | Employee <br> Coverage | Dependents <br> Coverage |
| Executives | $91 \%$ | $75 \%$ | 46 | 28 |
| Management | $88 \%$ | $63 \%$ | 73 | 48 |
| Professional - Sales | $82 \%$ | $44 \%$ | 34 | 16 |
| Professional - Non Sales | $88 \%$ | $58 \%$ | 73 | 43 |
| Para-Professional | $90 \%$ | $69 \%$ | 69 | 36 |
| Dependents include |  |  |  |  |

Dependents include spouse and/or children and/or parents

Table 62. If expenses for clinical treatments are partially covered, what is the percentage of reimbursement covered by organizations?

|  | Employee <br> Coverage | No. of <br> Responses | Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $80 \%$ | 4 | $75 \%$ | 7 |
| Management | $80 \%$ | 9 | $75 \%$ | 18 |
| Professional - Sales | $80 \%$ | 6 | $80 \%$ | 9 |
| Professional - Non Sales | $80 \%$ | 9 | $65 \%$ | 18 |
| Para-Professional | $80 \%$ | 7 | $80 \%$ | 11 |
| D |  |  |  |  |

Dependents include spouse and/or children and/or parents
Table 63. Is dental benefit a part of clinical benefit?

|  | Percentage of Organlrations |
| :--- | :--- |
| Yes | $31 \%$ |
| No | $69 \%$ |
| Based on 62 responses |  |

Table 64. Do organizations apply a cap to dental coverage?

|  | Percentage of Organketlons | No. of |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Yes |  |  |
| Executives | $90 \%$ | $10 \%$ | 31 |
| Management | $86 \%$ | $14 \%$ | 51 |
| Professional - Sales | $91 \%$ | $9 \%$ | 23 |
| Professional - Non Sales | $88 \%$ | $12 \%$ | 52 |
| Para-Professional | $86 \%$ | $14 \%$ | 50 |

Table 65. If organizations apply a cap to dental expenses, what is the annual maximum coverage (including dependents covered by the organization)?

| Annual amount | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 150 | 223 | 150 | 200 | 28 |
| Management | 146 | 248 | 150 | 200 | 44 |
| Professional - Sales | 150 | 240 | 150 | 170 | 21 |
| Professional - Non <br> Sales | 131 | 239 | 150 | 170 | 46 |
| Para-Professional | 133 | 253 | 150 | 200 | 43 |

Table 66. Full reimbursement of dental expenses provided by organizations

|  | Percentage of Organlrations |  | No. of Responses |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Employse Coverage | Dependents Coverage | Employee Coverage | Dependents Coverage |
| Executives | 93\% | 90\% | 41 | 20 |
| Management | 88\% | 74\% | 64 | 31 |
| Professional - Sales | 83\% | 62\% | 30 | 13 |
| Professional - Non Sales | 88\% | 70\% | 64 | 27 |
| Para-Professional | 90\% | 81\% | 60 | 26 |

Dependents include spouse and/or children and/or parents
Table 67. If expenses for dental treatments are partially covered, what is the percentage of reimbursement covered by organizations?

|  | Employee <br> Coverage | No. of <br> Responses | Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | - | 3 | - | 2 |
| Management | $80 \%$ | 8 | $80 \%$ | 8 |
| Professional - Sales | $80 \%$ | 5 | $80 \%$ | 5 |
| Professional - Non Sales | $80 \%$ | 8 | $80 \%$ | 8 |
| Para-Professional | $80 \%$ | 6 | $80 \%$ | 5 |

Dependents include spouse and/or children and/or parents

Table 68. Funding of outpatient care

|  | Percentage of Organizations |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
|  | Insured | Self-Funded |  |
| Executives | $24 \%$ | $74 \%$ | 73 |
| Management | $23 \%$ | $75 \%$ | 34 |
| Professional - Sales | $21 \%$ | $79 \%$ | 73 |
| Professional - Non Sales | $21 \%$ | $78 \%$ | 69 |
| Para-Professional | $23 \%$ | $75 \%$ |  |

Table 69. If outpatient care is insured, what percentage of the premium does the employee contribute?

|  | Employee Coverage | Spouse Coverage | Other <br> Dependents Coverage | No. of Responses |
| :---: | :---: | :---: | :---: | :---: |
| Executives | - | 50\% | 50\% | 2 |
| Management | - | 50\% | 50\% | 2 |
| Professional - Sales | - | - | - | - |
| Professional - Non Sales | - | 50\% | 50\% | 2 |
| Para-Professional | - | 50\% | 50\% | 2 |

Table 70. Do organizations provide inpatient benefits in addition to statutory requirements?

|  | Percentage of Organlzations |
| :--- | :--- |
| Yes | $97 \%$ |
| No | $3 \%$ |

Based on 72 responses
Table 71. Who is eligible for inpatient benefits?

|  | Percentage of Organlzations |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: |
|  | Employee only | Employee and spouse | Employee and dependents |  |
| Executives | 30\% | 2\% | 67\% | 46 |
| Management | 31\% | 1\% | 68\% | 74 |
| Professional - Sales | 36\% | - | 64\% | 36 |
| Professional - Non Sales | 42\% | 1\% | 57\% | 74 |
| Para-Professional | 39\% | 1\% | 60\% | 70 |

Dependents include spouse and/or children and/or parents

Table 72. Do organizations apply a cap to inpatient expenses coverage?

|  | Percentage of Organlrations |  | Ne. of <br>  <br>  <br> Responses |
| :--- | :--- | :--- | :--- |
|  | $98 \%$ | No |  |
| Management | $99 \%$ | $1 \%$ | 74 |
| Professional - Sales | $100 \%$ | - | 36 |
| Professional - Non Sales | $100 \%$ | - | 74 |
| Para-Professional | $99 \%$ | $1 \%$ | 70 |

Table 73. If organizations apply a cap to inpatient expenses, what is the annual maximum coverage (including dependents covered by the organization)?

| Dally room and board | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Executives | 245 | 309 | 280 | 388 | 32 |
| Management | 250 | 298 | 279 | 388 | 50 |
| Professional - Sales | 230 | 269 | 270 | 280 | 25 |
| Professional - Non Sales | 230 | 266 | 270 | 280 | 49 |
| Para-Professional | 180 | 225 | 200 | 270 | 49 |
| Room and board class | 25th <br> Percentile | Average | Medlan | 75th <br> Percentile | No. of Responses |
| Executives | A2 / 2 bedded | A1 + / A1 / <br> Single bedded | A1 + / A1 / <br> Single bedded | A1 + / A1 / <br> Single bedded | 16 |
| Management | A2 / 2 bedded | A2 / 2 bedded | A1 + / A1 / <br> Single bedded | A1 + / A1 / <br> Single <br> bedded | 27 |
| Professional - Sales | A2 / 2 bedded | A2 / 2 bedded | A2 / 2 bedded | A1 + / A1 / <br> Single <br> bedded | 13 |
| Professional - Non Sales | B1 / 4 bedded | A2 / 2 bedded | A2 / 2 bedded | A1 + / A1 / <br> Single bedded | 29 |
| Para-Professional | B1 / 4 bedded | A2 / 2 bedded | A2 / 2 bedded | A1 + / A1 / <br> Single bedded | 24 |

Table 74. Full reimbursement of inpatient expenses provided by organizations

|  | Percentage of Organlrations |  | No. of Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Full <br> Relmbursement <br> for Employee | Full <br> Reimbursement <br> for Dependents | Employee <br> Coverage | Dependents <br> Coverage |
| Executives | $98 \%$ | $97 \%$ | 46 | 34 |
| Management | $96 \%$ | $96 \%$ | 74 | 54 |
| Professional - Sales | $97 \%$ | $100 \%$ | 36 | 24 |
| Professional - Non <br> Sales | $97 \%$ | $98 \%$ | 74 | 45 |
| Para-Professional | $97 \%$ | $98 \%$ | 70 | 45 |

Table 75. If expenses for inpatient benefits are partially covered, what is the percentage of reimbursement covered by organizations?

|  | Employee <br> Coverage | No. of <br> Responses | Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | - | 1 | - | 1 |
| Management | - | 3 | - | 2 |
| Professional - Sales | - | 1 | - | - |
| Professional - Non Sales | - | 2 | - | 1 |
| Para-Professional | - | 2 | - | 1 |

Dependents include spouse and/or children and/or parents
Table 76. Funding of inpatient care

|  | Insured | Self-Funded | No. of <br> Responses |
| :--- | :--- | :--- | :--- |
| Executives | $98 \%$ | - | 46 |
| Management | $99 \%$ | - | 74 |
| Professional - Sales | $100 \%$ | - | 36 |
| Professional - Non Sales | $99 \%$ | - | 74 |
| Para-Professional | $97 \%$ | - | 70 |

Table 77. If inpatient care is insured, what percentage of the premium does the employee contribute?

|  | Employee <br> Coverage | Spouse <br> Coverage | Other <br> Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $64 \%$ | $50 \%$ | $50 \%$ | 18 |
| Management | $28 \%$ | $50 \%$ | $50 \%$ | 29 |
| Professional - Sales | - | $50 \%$ | $50 \%$ | 13 |
| Professional - Non Sales | $28 \%$ | $50 \%$ | $50 \%$ | 34 |
| Para-Professional | $100 \%$ | $50 \%$ | $50 \%$ | 29 |

### 7.4.7. Share Purchase Plan

Table 78. Do organizations have a share purchase plan?

|  | Percentage of Organirations |
| :--- | :--- |
| Yes | $17 \%$ |
| No | $83 \%$ |
| Based on 69 responses |  |

Table 79. What is the maximum percentage of monthly base salary that can be used to purchase shares?

|  | 25th <br> Percentile | Arerage | Medlan | T5th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $20 \%$ | $21 \%$ | $25 \%$ | $25 \%$ | 5 |
| Management | $21 \%$ | $22 \%$ | $25 \%$ | $25 \%$ | 6 |
| Professional - Sales | - | $23 \%$ | - | - | 3 |
| Professional - Non Sales | $20 \%$ | $21 \%$ | $25 \%$ | $25 \%$ | 5 |
| Para-Professional | $20 \%$ | $21 \%$ | $25 \%$ | $25 \%$ | 5 |

Table 80. What is the overall maximum amount that can be used to purchase shares?

|  | 25th <br> Percentle | Average | Median | 75th <br> Percentle | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 2,667 | - | - | 3 |
| Management | - | - | - | - | 2 |
| Professional - Sales | - | - | - | - | 2 |
| Professional - Non Sales | - | - | - | - | 2 |
| Para-Professional | - | - | - | - | 1 |

## Table 81. When shares are purchased, what discount to market value is provided?

|  | 25th <br> Percentile | Arerage | Medlan | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $18 \%$ | $33 \%$ | $20 \%$ | $30 \%$ | 7 |
| Management | $18 \%$ | $33 \%$ | $20 \%$ | $30 \%$ | 7 |
| Professional - Sales | - | $39 \%$ | $20 \%$ | - | 4 |
| Professional - Non Sales | $18 \%$ | $33 \%$ | $20 \%$ | $30 \%$ | 7 |
| Para-Professional | $16 \%$ | $22 \%$ | $20 \%$ | $28 \%$ | 6 |

Table 82. At which stage is the discount of share price applied?

|  | Percentage of Organizations |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | At the plan end | At the plan start | Minimum of both | Average of both |  |
| Executives | 13\% | 75\% | 13\% | - | 8 |
| Management | 14\% | 71\% | 14\% | - | 7 |
| Professional Sales | 25\% | 75\% | - | - | 4 |
| Professional Non Sales | 14\% | 71\% | 14\% | - | 7 |
| Para-Professional | 17\% | 67\% | 17\% | - | 6 |

### 7.4.8. Loans

Table 83. What are the types of loans provided?

|  | Percentage of Organirations |
| :--- | :--- |
| House loan | $15 \%$ |
| Car loan | $38 \%$ |
| Personal loan | $13 \%$ |
| Do not provide | $61 \%$ |
| Based on total number of participants (72) |  |

## Table 84. Housing loan entitlement

| Maximum loan amount | 25th <br> Percentic | Arerage | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 250,000 | 295,000 | 325,000 | 362,500 | 8 |
| Management | 250,000 | 314,615 | 350,000 | 400,000 | 13 |
| Professional - Sales | 250,000 | 314,286 | 300,000 | 375,000 | 7 |
| Professional - Non Sales | 262,500 | 320,714 | 350,000 | 400,000 | 14 |
| Para-Professional | 250,000 | 262,857 | 250,000 | 325,000 | 7 |


| Maxlmum loan amount <br> as a number of months <br> salary | 25th <br> Percentile | Average | Medlan | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 54 | 54 | - | 4 |
| Management | 54 | 56 | 57 | 60 | 6 |
| Professional - Sales | 54 | 55 | 54 | 60 | 5 |
| Professional - Non Sales | 54 | 57 | 60 | 60 | 7 |
| Para-Professional | - | 54 | 54 | - | 4 |


| Maximum loan period | 25th <br> Percentic | Average | Median | 75th <br> Percentle | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 210 | 210 | 240 | 240 | 8 |
| Management | 120 | 202 | 240 | 240 | 13 |
| Professional - Sales | 240 | 249 | 240 | 240 | 7 |
| Professional - Non Sales | 150 | 205 | 240 | 240 | 14 |
| Para-Professional | 240 | 221 | 240 | 240 | 7 |

## Table 85. Car loan entitlement

| Maximum loan amount | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 50,000 | 72,643 | 65,000 | 77,500 | 14 |
| Management | 50,000 | 67,292 | 65,000 | 80,000 | 24 |
| Professional - Sales | 50,000 | 54,333 | 50,000 | 70,000 | 15 |
| Professional - Non Sales | 50,000 | 59,880 | 60,000 | 70,000 | 25 |
| Para-Professional | 40,000 | 51,053 | 50,000 | 55,000 | 19 |


| Maxlmum loan amount <br> as a number of months <br> of salary | 25th <br> Percentile | Average | Medlan | 75th <br> Percentile | No- of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 12 | 12 | - | 4 |
| Management | 12 | 12 | 12 | 12 | 8 |
| Professional - Sales | - | 12 | 12 | - | 4 |
| Professional - Non Sales | 12 | 12 | 12 | 12 | 8 |
| Para-Professional | 12 | 11 | 12 | 12 | 6 |


| Maximum Ioan period | 25th <br> Percentile | Arerage | Median | 75th <br> Percentie | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 60 | 68 | 60 | 78 | 15 |
| Management | 60 | 69 | 60 | 84 | 28 |
| Professional - Sales | 60 | 68 | 60 | 63 | 16 |
| Professional - Non Sales | 60 | 69 | 60 | 84 | 29 |
| Para-Professional | 60 | 67 | 60 | 72 | 21 |

Table 86. Personal loan entitlement

| Maximum loan amount | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 24,667 | - | - | 3 |
| Management | 4,000 | 22,750 | 30,000 | 32,500 | 8 |
| Professional - Sales | - | - | - | - | 2 |
| Professional - Non Sales | 4,000 | 21,600 | 30,000 | 30,000 | 10 |
| Para-Professional | 25,000 | 26,800 | 25,000 | 40,000 | 5 |


| Maxlmum loan amount <br> as a number of months <br> salary | 25th <br> Percentile | Average | Medlan | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | - | - | - | 2 |
| Management | - | 8 | 6 | - | 4 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non Sales | 6 | 7 | 6 | 6 | 5 |
| Para-Professional | - | 6 | 6 | - | 4 |


| Maximum loan period | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 39 | 42 | - | 4 |
| Management | 12 | 40 | 48 | 60 | 9 |
| Professional - Sales | - | 56 | - | - | 3 |
| Professional - Non Sales | 12 | 37 | 36 | 60 | 11 |
| Para-Professional | 30 | 44 | 60 | 60 | 7 |

Table 87. How do organizations subsidize the loan interest?

| House loan | Percentage of Organizations |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: |
|  | Based on a fixed percentage | Based on a portion of the interest | Top up the employee paid interest |  |
| Executives | 25\% | 50\% | 25\% | 8 |
| Management | 38\% | 38\% | 23\% | 13 |
| Professional - Sales | 14\% | 43\% | 43\% | 7 |
| Professional - Non Sales | 36\% | 43\% | 21\% | 14 |
| Para-Professional | 14\% | 43\% | 43\% | 7 |


| Gar loan | Percentage of Organtrations |  |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Based on a <br> fixed <br> percentage | Based on a <br> portion of the <br> Interest | Top up the <br> employee <br> paid interest |  |
| Executives | $27 \%$ | $47 \%$ | $27 \%$ | 15 |
| Management | $43 \%$ | $36 \%$ | $21 \%$ | 28 |
| Professional - Sales | $38 \%$ | $31 \%$ | $31 \%$ | 16 |
| Professional - Non Sales | $45 \%$ | $34 \%$ | $21 \%$ | 29 |
| Para-Professional | $43 \%$ | $33 \%$ | $24 \%$ | 21 |


| Personal loan | Percentage of Organizations |  |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Based on a <br> fixed <br> percentage | Based on a <br> portion of the <br> interest | Top up the <br> employee <br> paid interest |  |
| Executives | $25 \%$ | $50 \%$ | $25 \%$ | 4 |
| Management | $44 \%$ | $44 \%$ | $11 \%$ | 9 |
| Professional - Sales | $67 \%$ | - | $33 \%$ | 3 |
| Professional - Non Sales | $36 \%$ | $55 \%$ | $9 \%$ | 11 |
| Para-Professional | $57 \%$ | $14 \%$ | $29 \%$ | 7 |

Table 88. Do organizations cap the interest subsidy?

|  | Percentage of Organirations |  | No. of |
| :--- | :--- | :--- | :--- | :--- |
|  | Yes | No |  |
|  | - | $100 \%$ | 27 |
| Car loan | $7 \%$ | $93 \%$ | 15 |
| Personal loan | - | $100 \%$ | 15 |

### 7.4.9. Discount for Organizations' Products

Table 89. Do organizations grant product discounts?

|  | Percentage of Organirations |
| :--- | :--- |
| Yes | $13 \%$ |
| No | $87 \%$ |

Based on 69 responses
Table 90. What is the discount percentage given on an organization's product?

|  | 25th <br> Percentile | Average | Medlan | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | $50 \%$ | - | - | 3 |
| Management | - | $50 \%$ | - | - | 3 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non Sales | - | $50 \%$ | - | - | 3 |
| Para-Professional | - | $50 \%$ | - | - | 3 |

### 7.4.10. Training and Education

Table 91. Do organizations have a training and development policy? (E.g. conferences, courses, training courses etc.)?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $97 \%$ |
| No | $3 \%$ |

Based on 68 responses
Table 92. Do organizations subsidize employees for attaining an additional education qualification (e.g. masters, PhD, etc)?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $69 \%$ |
| No | $31 \%$ |

Based on 67 responses

## Table 93. Subsidy for the cost of attaining an additional education qualification (e.g. Masters, PhD, etc)

| Percentage of total value paid by the organlzation | 25th <br> Percentile | Average | Medlan | 75th <br> Percentile | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Executives | 80\% | 88\% | 100\% | 100\% | 28 |
| Management | 76\% | 88\% | 100\% | 100\% | 26 |
| Professional - Sales | 78\% | 89\% | 100\% | 100\% | 19 |
| Professional - Non Sales | 75\% | 87\% | 100\% | 100\% | 25 |
| Para-Professional | 76\% | 86\% | 100\% | 100\% | 22 |
| Fixed amount subsidized by the organlration | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of Responses |
| Executives | 8,250 | 15,707 | 20,000 | 20,000 | 15 |
| Management | 8,375 | 15,006 | 17,500 | 20,000 | 16 |
| Professional - Sales | 8,250 | 14,673 | 15,000 | 20,000 | 15 |
| Professional - Non Sales | 8,375 | 15,006 | 17,500 | 20,000 | 16 |
| Para-Professional | 12,000 | 16,662 | 20,000 | 20,000 | 13 |

### 7.4.11. Company Cars

Table 94. Do organizations provide company car benefits to employees?

|  | Percentage of Organirations |
| :--- | :--- |
| Yes | $24 \%$ |
| No | $76 \%$ |
| Based on 70 responses |  |

Table 95. What are the criteria used for determining the provision of a company car?

|  | Percentage of Organizations |  | No. of |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Status/ <br> Senlority | Business <br> need |  |  |
| Executives | $77 \%$ | - | $23 \%$ | 13 |
| Management | $33 \%$ | $11 \%$ | $56 \%$ | 9 |
| Professional - Sales | - | $43 \%$ | $57 \%$ | 7 |
| Professional - Non Sales | - | $100 \%$ | - | 2 |
| Para-Professional | - | - | - | - |

Table 96. What is the typical make and model of the company car provided?

|  | Car make and model | No. of <br> Responses |
| :--- | :--- | :--- |
| Executives | LEXUS IS250 | 4 |
| Management | Toyota Camry, Toyota Corolla, Toyota <br> Vios | 3 |
| Professional - Sales | Toyota Vios | 1 |
| Professional - Non Sales | - | - |
| Para-Professional | - | - |

Table 97. What is the maximum purchase price?

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 121,629 | 108,875 | - | 4 |
| Management | - | - | - | - | - |
| Professional - Sales | - | - | - | - | - |
| Professional - Non Sales | - | - | - | - | - |
| Para-Professional | - | - | - | - | - |

Table 98. What is the maximum annual lease cost?

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 30,930 | 34,029 | 31,740 | 38,700 | 7 |
| Management | - | - | - | - | 2 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non Sales | - | - | - | - | - |
| Para-Professional | - | - | - | - | - |

No. of responses refer to the organizations which reported the policy on maximum annual lease cost
Table 99. Do organizations provide a personal driver for those who are given a company car?

|  | Percentage of Organtrations |
| :--- | :--- |
| Yes | $4 \%$ |
| No | $96 \%$ |
| Based on 24 responses |  |

Table 100. If organizations provide a personal driver for those who are given a company car, which employee groups are eligible for a personal driver?

|  | Percentage of <br> Organirations | No. of Responses |
| :--- | :--- | :--- |
| Executives | $100 \%$ | 1 |
| Management | $100 \%$ | 1 |
| Professional - Sales | $100 \%$ | 1 |
| Professional - Non Sales | - | - |
| Para-Professional | - | - |
| Based on 1 organizations which provided personal driver for those who are given a company car |  |  |

Table 101. Do organizations pay for fuel expenses?

|  | Percentage of Organizations |  | No. of |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Business fuel only | All fuel |  | 13 |
|  | $62 \%$ | $38 \%$ | 12 |  |
| Management | $75 \%$ | $25 \%$ | 10 |  |
| Professional - Sales | $80 \%$ | $20 \%$ | 3 |  |
| Professional - Non Sales | $100 \%$ | - | - |  |
| Para-Professional | - | - | - |  |

Table 102. Do organizations provide an option for employees to select a car allowance instead of a company car?

|  | Percentage of Organlrations |
| :--- | :--- |
| Yes | $25 \%$ |
| No | $75 \%$ |

Based on 20 responses
Table 103. Allowance in lieu of a car

| 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 22,889 | 28,077 | 25,782 | 30,600 | 18 |
| Management | 15,660 | 20,209 | 18,000 | 25,184 | 9 |
| Professional - Sales | 14,715 | 20,110 | 18,330 | 25,650 | 6 |
| Professional - Non Sales | - | - | - | - | 2 |
| Para-Professional | - | - | - | - | - |

No. of responses refer to the organizations which reported having the policy of an allowance in lieu of acar
Table 104. What is the car replacement period policy (no. of years)?

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 5 | 5 | 5 | 6 | 10 |
| Management | - | - | - | - | 2 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non Sales | - | - | - | - | - |
| Para-Professional | - | - | - | - | - |

Table 105. Do organizations allow employees to purchase the car at the end of the replacement period?

|  | Percentage of Organlrations |
| :--- | :--- |
| Yes | $15 \%$ |
| No | $85 \%$ |

Based on 20 responses

### 7.4.12. Meals

Table 106. Value of canteen meals and vouchers per employee per year

|  | Canteen <br> meals | No. of <br> Responses | Meal voucher | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | 360 | 7 | - | - |
| Management | 480 | 8 | - | - |
| Professional - Sales | 366 | 4 | - | - |
| Professional - Non Sales | 480 | 8 | - | - |
| Para-Professional | 480 | 8 | - | - |

### 7.4.13. Mobile Phones

Table 107. How do organizations subsidize handset costs?

|  | Percentage of Organlrations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | Full cost | Partial cost |  |
| Executives | $100 \%$ | - | 28 |
| Management | $100 \%$ | - | 32 |
| Professional - Sales | $100 \%$ | - | 18 |
| Professional - Non Sales | $100 \%$ | - | 16 |
| Para- Professional | $100 \%$ | - | 7 |

Table 108. What is the maximum subsidy?

|  | \% of handset <br> cost | No- of <br> Responses | Maximum <br> amount | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $100 \%$ | 28 | 500 | 13 |
| Management | $100 \%$ | 32 | 380 | 14 |
| Professional - Sales | $100 \%$ | 18 | 330 | 14 |
| Professional - Non Sales | $100 \%$ | 16 | 380 | 8 |
| Para-Professional | $100 \%$ | 7 | - | 3 |

Table 109. Monthly subsidy for mobile telephone expenses?

|  | Line <br> rental | No. of <br> Responses | Business <br> calls | No. of <br> Responses | Personal <br> calls | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $100 \%$ | 29 | $100 \%$ | 36 | $100 \%$ | 7 |
| Management | $100 \%$ | 33 | $100 \%$ | 44 | $100 \%$ | 11 |
| Professional - <br> Sales | $100 \%$ | 19 | $100 \%$ | 29 | $100 \%$ | 8 |
| Professional - <br> Non Sales | $100 \%$ | 19 | $100 \%$ | 28 | $100 \%$ | 7 |
| Para-Professional | $100 \%$ | 8 | $100 \%$ | 15 | - | 2 |

Table 110. What is the maximum monthly amount paid for employees' mobile telephone costs?

|  | 25th <br> Percentile | Arerage | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 35 | 53 | 50 | 64 | 6 |
| Management | 30 | 69 | 55 | 70 | 10 |
| Professional - Sales | 55 | 147 | 68 | 90 | 5 |
| Professional - Non Sales | 20 | 31 | 26 | 30 | 6 |
| Para-Professional | 21 | 34 | 30 | 30 | 5 |

### 7.4.14. Severance Pay Due to Redundancy

Table 111. Do organizations provide severance pay in addition to statutory requirements?

|  | Percentage of Organlzations |
| :--- | :--- |
| Yes | $69 \%$ |
| No | $31 \%$ |
| Based on 67 responses |  |

### 7.5. Cash Compensation Mix Policy

The following table presents the percentage of total remuneration that organizations typically build into base, fixed allowances, variable cash payments, benefits and perquisites. This chart has been designed in such way that you can make quick comparisons between the different position classes and categories.

Table 112. Do organizations have a compensation mix policy

|  | Percentage of Organirations |
| :--- | :--- |
| Yes | $56 \%$ |
| No | $44 \%$ |
| Based on 72 responses |  |

Table 113. What is the Guaranteed Pay vs. Variable Pay as percentage of Total Cash*?

|  | 25th <br> Percentile | Arerage | Medlan | 75th <br> Percentic | No- of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $85: 15$ | $82: 18$ | $82: 18$ | $80: 20$ | 18 |
| Executives | $86: 14$ | $83: 17$ | $84: 16$ | $80: 20$ | 31 |
| Management - Sales | $88: 12$ | $85: 15$ | $85: 15$ | $81: 19$ | 19 |
| Management - Non Sales | $88: 12$ | $85: 15$ | $85: 15$ | $82: 18$ | 39 |
| Professional - Sales | $88: 12$ | $86: 14$ | $85: 15$ | $80: 20$ | 24 |
| Professional - Non Sales | $90: 10$ | $87: 13$ | $86: 14$ | $83: 17$ | 37 |
| Para Professional - White <br> Collar | $92: 8$ | $88: 12$ | $86: 14$ | $84: 16$ | 38 |
| Para Professional - Blue <br> Collar | $92: 8$ | $88: 12$ | $86: 14$ | $84: 16$ | 30 |

